



42 Longwater Drive
P.O. Box 9149
Norwell, MA 02061-9149

781.792.5000
www.cleanharbors.com

2600 North Central Expressway
Suite 400
Richardson, TX 75080

800.669.5740
www.safety-kleen.com

December 31, 2012

Re: Clean Harbors Completes Acquisition of Safety-Kleen

Dear Valued Customer:

We are delighted to announce the acquisition of Safety-Kleen by Clean Harbors on December 28, 2012. This is an exciting event for both companies and the employees of our two organizations, and I hope you share our enthusiasm. Through the combination of Safety-Kleen and Clean Harbors, our full range of recycling, oil collection, and re-refining services are complemented by expanded waste disposal, field, technical, and emergency response services options across a larger geographic area.

Over the past several months we have been taking numerous steps to prepare for and implement the integration process. We look forward to what the people and assets of Safety-Kleen will bring to Clean Harbors and what we will be able to provide customers. We believe the combined strengths of the two companies—our commitment to safety, similar cultures, strong track record with customers, extensive service network, geographic reach, and leading edge systems for environmental management—provide a great platform for delivering superior services.

Since we intend on keeping the Safety-Kleen brand and branch network as a separate subsidiary, with some minor exceptions, Safety-Kleen customers will continue to be serviced by the same Safety-Kleen personnel and facilities. Please continue to use the same phone numbers to call for service.

For Clean Harbors customers, we are committed to continue providing the highest quality environmental and industrial services, and look forward to highlighting our expanded capabilities associated with the Safety-Kleen brand.

Please contact your sales or service representative with any account related questions or concerns. If you have general questions, please contact us by email at customerservice@cleanharbors.com. Your business is important to us and we look forward to a great future together.

Yours truly,

Alan S. McKim
Chief Executive Officer and Chairman of the Board
Clean Harbors, Inc.

Bob Craycraft
President
Safety-Kleen, Inc.

"People and Technology Creating a Safer, Cleaner Environment"